

**REDROCK**

International

Believing in People

CONFLICT RESOLUTION

How to discuss topics that matter the most.

This course enables participants to productively hold challenging conversations, which is the key determinants of success in any relationship and project.

Overview

Whenever we relate to, or work closely with people there will be times when we face challenging issues that are uncomfortable or difficult to discuss. This course will equip participants to deal with such conversations and allow them to discover different ways of how to say things that are necessary and correct.

CAIRO • DUBAI • LONDON • DOHA • SEOUL

HOW THIS COURSE WORKS

This course will equip you with skills and behaviors on how to handle short conversations and how to use them as the turning point in the success of your projects and relationships .

WHAT YOU WILL LEARN

- To prepare for challenging conversations
- To spot the danger and act
- To pause & to plan
- To remove barriers to dialogue
- To enter a dialogue
- To make clear decisions together

WHAT YOU WILL RECEIVE

IN THIS COURSE YOU WILL RECEIVE THE FOLLOWING:

- Course Workbook
- Feedback & Action Plan
- RedRock International Certificate of attendance

The Experience:

Self Awareness
Building Relationships
Planning
Communication

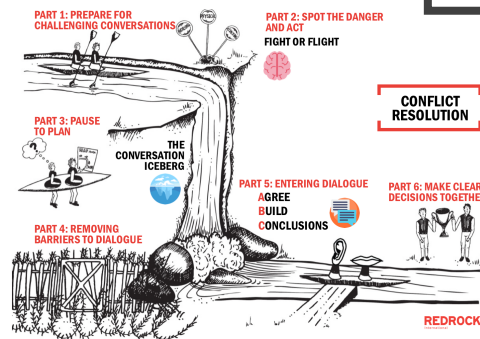


Duration

Two days

See our website for more details

COURSE MODEL



+ 2 012 70111 166

✉ egypt@redrockinternational.com

🌐 www.redrockinternational.com



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