

NEGOTIATION SKILLS

Everything is negotiable.

This course enables participants to develop win/win situations and enhance their negotiation process.

Overview

This course is based on Crestcom's 5 Disciplines of Negotiation Model which is designed to assist leaders and managers with their negotiation skills and organization. It ensures positive results while maintaining a healthy relationship throughout the entire negotiation process.

HOW THIS COURSE WORKS

The 5 Disciplines of Negotiation will assist you in developing your skills through negotiation tactics. It will also guide you through developing the necessary characteristics which are a vital asset to becoming a successful negotiator.

5. CONCLUDE

WHAT YOU WILL FARN

- How to prepare for negotiations
- Understanding the situation
- **Developing alternatives**
- How to get past a "no"
- Closing a negotiation

WHAT YOU WILL RECEIVE IN THIS COURSE YOU WILL RECEIVE THE FOLLOWING.

- Course Workbook
- Feedback & Action Plan
- RedRock International Certificate of attendance

COURSE 4. GIVE & GET CLOSE WITH **CONFIDENCE &** CI ADITY 3. CREATE CONCESSIONS 2. KNOW ALTERNATIVES INTERESTS & 1. PREPARE NEEDS OF THE OTHER PARTY OUTCOMES & DIALOGUES

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REDROCK RRI Believing in People

The Experience:

Self Awareness **Building Relationships Developing win-win** situations



See our website for more details