



**REDROCK**

International

*Believing in People*

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# PROBLEM SOLVING

**We fail more often because we solve the wrong problem than because we get the wrong solution to the right problem**

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This course enables participants to change their traditional problem solving perspective into a new creative approach known as the double diamond approach.

## Overview

The creative process of creating a solution to a problem can be a maze. That's why we have the Double Diamond model – a road map for people who want to create things and solve problems.

## HOW THIS COURSE WORKS

This course equips you with four different models that can help solve challenging problems in different ways. Each model corresponds with one's dominant way of thinking and decision process.

## WHAT YOU WILL LEARN

- The double diamond creative problem solving approach
- Types of problems
- Different types of problem solvers
- The Kepner Tregoe Matrix
- Lego Serious Play approach

## WHAT YOU WILL RECEIVE

IN THIS COURSE YOU WILL RECEIVE THE FOLLOWING:

- Course Workbook
- Feedback & Action Plan
- RedRock International Certificate of attendance

## The Experience:

Creative Process  
Problem solving  
techniques  
Fishbone Analysis

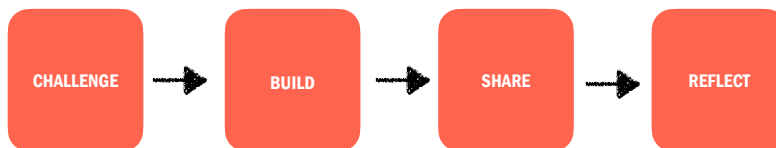


## Duration

Two days

See our website for more details

## COURSE MODEL

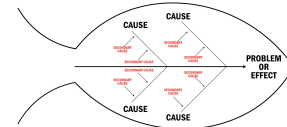


1. Post challenge question

2. Build a model & give meaning as an answer to the question.

3. Tell and share your story

4. Learn and reflect



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